

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED
TIRUPATI

On this the 27th day of August 2013

In C.G.No:88/ 2013-14/ Guntur Circle

Present

Sri K. Paul
Sri A.Venugopal
Sri T. Rajeswara Rao
Sri A. Satish Kumar

Chairperson
Member (Accounts)
Member (Legal)
Member (Consumer Affairs)

Between

Sri. Javadhi Hanumantha Rao
C/o Tirupati rao
DNo:261., Pedavadlapudi Village & Post
Mangalagiri Mandal
Guntur-Dist-522503

Complainant

And

1. Junior Accounts Officer/ERO/Mangalagiri
2. Assistant Accounts Officer/ERO/Mangalagiri
3. Assistant Engineer/Operation/Rural/ Mangalagiri
4. Assistant Divisional Engineer/Operation/Town-2/Guntur
5. Divisional Engineer/Operation/Town-2/Guntur
6. Senior Accounts Officer/Operation/Guntur
7. Superintending Engineer/Operation/Guntur

Respondents

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On the 25th day of July 2013, up on hearing the case and going through the merits and demerits based on the material available, it was ordered that

The respondents are directed that, the service no. 47 of Pedavadlapudi, Mangalagiri Mandal, Guntur district shall be billed under LT-V (A) free category with effect from the date of application of the consumer/ from the date of inspection by the respondent. Till such time, the service shall be billed under paid category only.

The respondent-5, i.e., the Divisional Engineer/Operation/Town-2/Guntur in his letter dt:02-08-2013 raised his objections stating that the service number is mistook as 47 instead of 49 in the order and requested for suitable modifications in the orders confirming the service number.

In view of the above, in the order passed on 25-07-2013 and laid above, the service number mentioned in the first line of the order shall be taken as 49 instead of 47 mentioned earlier.

All other contents of the order shall be left unaltered.

CHAIRPERSON

To
The Complainant
The Respondents
Copy submitted to the Honourable Ombudsman, APERC, 5th floor,
Singarenibhavan, Redhills, Hyderabad-500004.
Copy to the General Manager/CSC/Corporate office/Tirupati for pursuance in this
matter.